



Terms and Conditions

1. Subject to the terms and conditions as defined in <https://www.cysure.net>
2. Detailed specifications of each of our product offering available at <https://www.cysure.net>. Any changes to product offerings will be notified in 90 days advance.
3. Where the service propositions do not include bundled professional services, these will be charged at \$125/hour. We will only charge you with prior agreement. We will send you a quote for electronic signature prior to starting any such work outside the scope of any defined proposition.
4. Prices include general IT service, phone and remove service. If a member of staff is to be dispatched to the client location, and the client location is more than 20 miles from their current location, a \$125/hour charge will be due including drive time.
5. Prices do not include IT service for out of hours work which can optionally be billed at \$125/hour including drive time.
6. Propositions may change and are subject to 90 days' notice. All changes will be available at <https://www.cysure.net>.
7. Support hours are from 8AM – 5PM Monday – Friday except holidays.
8. Early termination fee will include the last month plus remainder of any finance options.